

Portal Queue

The Portal Queue provides users with the ability to view queue entries that they appear on.

To get to the Portal Queue click on the Queue button on the main Portal page

queue

The queue management page is displayed.

To find a queue entry enter a ticket number or a date range then filter by the desired code.

Resend
Resend successful.

Know what's below.
Call before you dig...
811 or 800.227.6477

find tickets submit ticket respond queue report

This list contains the transmissions for the codes assigned to Joannah. For a broad search use the date range option. To search for a specific ticket use the search field.

Ticket:

Reset Search

Between Dates:

11/14/2013 11/14/2013

Code:

MS0001

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Sent	Code	Voice	Ticket	MessageType	Status	OutputLabel	RetryCount	Creation
11/14/2013 4:40:54 PM	MS0001	False	131114163...	Ticket	Delivered	TEST - AMANDA...	0	11/14/2013 4:34:33 PM
11/14/2013 4:40:54 PM	MS0001	False	131114163...	Ticket	Delivered	TEST - AMANDA...	1	11/14/2013 4:30:03 PM
11/14/2013 4:27:53 PM	MS0001	False	131114162...	Ticket	Delivered	TEST - AMANDA...	0	11/14/2013 4:27:48 PM
11/14/2013 12:43:43 PM	MS0001	False	131114124...	Ticket	Delivered	TEST - AMANDA...	0	11/14/2013 12:43:36 PM

Search for ticket number

Search by date range

Select Code to search on

The search results are displayed in a grid to the right of the screen.

Users can open and view queue entry locate requests by double-clicking on an entry.

Users may also resend a queue entry by highlighting a queue entry and then selecting the "Resend" button on the top menu of the grid