

**MS811 Locate Request For MS0000**

MS811: (800) 227-6477

<a href="#">Type</a> : *Emergency	<a href="#">Processed</a> : 09/19/16 09:39 AM	<a href="#">Addition</a> : NO
<a href="#">Ticket #</a> : 16091909390050	<a href="#">Locate By</a> : 09/21/16 09:39 AM	<a href="#">Correction</a> : NO
Sequence #: 3	<a href="#">Expires</a> : 10/03/16 09:39 AM	<a href="#">Damage</a> : YES
	<a href="#">Update From</a> : 9/28/2016 9:39 AM	<a href="#">Remark</a> : NO
<a href="#">Previous Ticket #</a> : 16090108050025	<a href="#">Update To</a> : 9/29/2016 9:39 AM	<a href="#">Update</a> : NO

**Company Information**

[DEEP SOUTH WATER ASSOC](#) Phone: (601) 123-1111  
 123 DEEP SOUTH DR  
 JACKSON, MS 39206

[Caller](#): JANE DOE Phone: (601) 123-2222  
[Email](#): [JANEDOE@DEEPSOUTH.ORG](mailto:JANEDOE@DEEPSOUTH.ORG) Fax: (601) 123-3333

[Contact](#): JOHN DOE Phone: (601) 123-4444  
[Email](#): [JOHNDOE@DEEPSOUTH.ORG](mailto:JOHNDOE@DEEPSOUTH.ORG) Alt: (601) 123-5555

Click on any word/phrase hyperlinked in blue, to go to that section of the document for an explanation.

**Work Information**

[Proposed Work Date](#): 09/19/16 09:39 AM [Duration](#): 1 DAY  
[Work Type](#): WATER LEAK [Explosives](#): NO  
[Done By](#): DEEP SOUTH WATER ASSOC [Directional Boring](#): NO  
[Done For](#): DEEP SOUTH WATER ASSOC [White Marks](#): NO

[State](#): MS [Address](#): 123 MISSISSIPPI RD  
[County](#): HINDS [Nearest Intersection](#): HINDS DR  
[Place](#): JACKSON [Add'l Addresses In Dir/Inst](#): NO

[Latitude](#): 32.369345 [Longitude](#): -90.153625  
 Second Lat: 32.369345 Second Long: -90.153625

**Directions/Instructions**

[FROM INT. OF MISSISSIPPI RD & HINDS DR GO SOUTH ON MISSISSIPPI RD APPX 1 ML. SITE ON LEFT. LOCATE FRONT OF PROPERTY.](#)

**Remarks**

[\\*\\*EMERGENCY - INVOLVING A CUSTOMER SERVICE OUTAGE\\*\\* CREW ON SITE\\*](#)

**Utilities Notified:**

<a href="#">Code</a>	<a href="#">Name</a>	<a href="#">Added</a>
<a href="#">MS0013</a>	<a href="#">TELEPAK DBA C SPIRE FIBER</a>	<a href="#">False</a>
<a href="#">MS1020</a>	<a href="#">COMCAST CABLE COMMUNICATIONS INC</a>	<a href="#">False</a>
<a href="#">MS1095</a>	<a href="#">ATMOS ENERGY JACKSON</a>	<a href="#">False</a>
<a href="#">MS3000</a>	<a href="#">A T &amp; T DISTRIBUTION</a>	<a href="#">False</a>
<a href="#">MS4021</a>	<a href="#">ENTERGY MS</a>	<a href="#">False</a>

[Back to Top](#)

**MS811 Locate Request**

**Type:** indicates the Ticket Type as represented below.

**Cancel Req** – The excavator has reported that the excavation reported on the previous ticket will no longer be taking place and that underground utilities no longer need to be marked.

**Design** – A Locate Request submitted by a professional service in preparation for bidding, preconstruction engineering, or other advance planning efforts that do not involve excavation. Required response time is 7 working days’.

**Emergency** – Locate Request involving danger to life, health or property or a customer service outage. Required response time is 2 working days’.

**No Response** – Utility owner or operators failed to respond to the previous locate request within 2 working days’. Required response time is 4 hours

**Normal** – A Locate Request submitted no less than 2 and not more than 10 working days prior to excavation. Required response time is 2 working days’.

**Short Notice** – A Locate Request where the excavator has requested that lines be marked sooner than 2 working days’. A Short Notice Request is only a request and is not binding or mandated by law. Required response time is 2 working days’.

**Unmarked** – A Request sent when a utility owner or operator has responded to the previous locate request submitted by the excavator. However the excavator has reported that there are still unmarked utilities within the reported excavation site that may belong to the utility owner or operator. This could be due to the locator’s failure to mark part of the reported excavation site or due to the excavator finding an unmarked utility (active or abandoned) while excavating. Required response time is 4 hours.

**Ticket #:** a new ticket number is generated once your call has been processed; it is the most current number for your project.

**Previous Ticket #:** this is the ticket number prior to the new ticket; it serves to keep the ticket history.

**Processed:** Date/Time Ticket created

**Locate By:** Date/Time lines should be located by law

**Expires:** Date/Time Ticket will expire

**Update From:**  **Update To:**  Dates/Times ticket should be updated between.

**Addition:** Previous ticket was resent due to additional info. added

**Correction:** Previous ticket was resent due to information corrected.

**Damage:** Lines damaged during excavation.

**Remark:** Work on previous ticket has not been completed & the job site needs to be remarked, due to previous markings have been destroyed.


**Update:** Work on previous ticket has not been completed & the ticket is being renewed prior to expiration.

**Company Information**

**DEEP SOUTH WATER ASSOC**


123 DEEP SOUTH DR  
JACKSON, MS 39206

Phone: (601) 123-1111

 Name, Address & Phone # of the company that will be doing the work.


**Caller:** JANE DOE  
Email: [JANEDOE@DEEPSOUTH.ORG](mailto:JANEDOE@DEEPSOUTH.ORG)

Phone: (601) 123-2222  
Fax: (601) 123-3333

 Name, Address & Phone # of the company that will be doing the work.

**Contact:** JOHN DOE  
Email: [JOHNDOE@DEEPSOUTH.ORG](mailto:JOHNDOE@DEEPSOUTH.ORG)

Phone: (601) 123-4444  
Alt: (601) 123-5555

 Name, Email, Phone # & Alternate Phone # for the person that should be contacted if there are any questions.

**Work Information**

**Proposed Work Date:** Proposed date & time work is to begin

**Work Type:** Type of excavation work being done

**Done By:**  **Done For:**  Whom the work will be done by & for

[Back to Top](#)

**Work Information (cont'd)**

**Duration:** Amount of time it will take to complete the work.

**Explosives:** Explosives will be used.

**Directional Boring:** Directional boring equipment will be used.

**White Marks:** Excavation site will be marked with white paint, flags, etc.

**Add'l Addresses In Dir/Inst:** There are additional addresses located in the Directions/Instructions field.

**YES or NO** indicates whether or not any of the following are true or false.

**State:** MS  
**County:** HINDS  
**Place:** JACKSON  
**Address:** 123 MISSISSIPPI RD  
**Nearest Intersection:** HINDS DR

This section includes: the State, County & City work will be done in. As well as, the Address/Street work will be done at/on & the Nearest intersection to job site.

**Latitude:** 32.369345  
**Second Lat:** 32.369345

**Longitude:** -90.153625  
**Second Long:** -90.153625

Primary/Secondary Latitude & Longitude of job site.

**Directions/Instructions**

**Directions/Instructions:** Gives the driving directions to dig site & instructions for where to mark underground utilities.

**Remarks**

**Remarks:** Includes any additional instructions or information provided by the caller or notes about Emergency, No Response, Remark, etc.

**Utilities Notified:**

**Code:** MS0013      **Name:** TELEPAK DBA C SPIRE FIBER      **Added:** False

**Code:** Is the Member dispatch code for a facility owner.

**Name:** Is the Member that will be notified to mark their underground utilities.

**False:** Indicates the member is being notified because their service area was within 300 ft. of the excavation site.

**True:** Indicates the member was not automatically selected by the system. However, they were manually added to the ticket because the caller indicated that they have underground utilities on or near the excavation site.

[Back to Top](#)