**MS811 Locate Request** 

 Type: Normal
 Processed: 06/19/23 3:26 PM
 Addition: NO

 Ticket #: 23061915260014
 Locate By: 06/22/23 3:26 PM
 Correction: NO

 Sequence #: 3
 Expires: 07/03/23 3:26 PM
 Damage: NO

 Update From: 6/27/2023 3:26 PM
 Remark: NO

 Previous Ticket #: 23060908050008
 Update To: 9/29/2016 9:39 AM
 Update: YES

#### Response Status As Of Wednesday, June 28, 2023 2:14 PM

Mississippi Excavation Law requires that utility owners/operators report through the MS811 Positive Response Information System (PRIS) the status of the work performed. MS811 is not responsible for any damage, loss or liability that may arise due to the use or misuse of ticket response info.

Name/Code/Facilities Responses ABC ELECTRIC MS0000 Electric • June 22, 2023 3:00 PM **XYZ PHONE CO** Located – Facilities marked MS0001 Comments: Phone & fiber located <u>Phone, Fiber</u> • June 24, 2023 1:45 PM 123 WATER & SEWER Click on any word or Located – Facilities marked MS0003 phrase shown in blue Comments: Water located Water below, to view details • June 22, 2023 3:00 PM about the field. Locate Delayed – Locate Delayed Comments: Must excavate to locate water 123 WATER & SEWER • June 22, 2023 3:00 PM MS0003 Located – Facilities marked Sewer Comments: Sewer located MS GAS CO • June 22, 2023 3:00 PM Clear - No conflict MS0002 Comments: No gas on property **Company Information** 

<u>DEEP SOUTH WATER ASSOC</u> <u>Phone</u>: (601) 123-1111

123 DEEP SOUTH DR JACKSON, MS 392068

 Caller: JANE DOE
 Phone: (601) 123-2222

 Email: JANEDOE@DEEPSOUTH.ORG
 Fax: (601) 123-3333

 Contact:
 JOHN DOE
 Phone:
 (601) 123-4444

 Email:
 JOHNDOE@DEEPSOUTH.ORG
 Direct:
 (601) 123-5555

**Work Information** 

 Proposed Work Date:
 6/22/2023 3:30:00 PM
 Duration:
 1 DAY

 Work Type:
 WATER LINE
 Explosives:
 NO

 Done By:
 DEEP SOUTH WATER ASSOC
 Directional Boring:
 NO

 Done For:
 DEEP SOUTH WATER ASSOC
 White Marks:
 YES

 State:
 MS

 County:
 HINDS

 Place:
 JACKSON

 Add'l Addresses In Dir/Inst:
 NO

<u>Latitude</u>: 32.322244 <u>Longitude</u>: -90.158447 <u>Second Lat</u>: 32.323586 <u>Second Long</u>: -90.156354

#### Directions/Instructions

FROM INT. OF MISSISSIPPI RD & HINDS DR GO SOUTH ON MISSISSIPPI RD APPX 1 ML. SITE ON LEFT. LOCATE FRONT OF PROPERTY.

#### Remarks

CONTACT CALLER BEFORE LOCATING DUE TO LOCKED GATE AT DRIVEWAY ENTRANCE.

#### **Utilities Notified**

Code:	Name:	<u>Added</u> :
MS0000	ABC ELECTRIC	False
MS0003	123 WATER & SEWER	False
MS0001	XYZ PHONE CO	False
MS0004	MS GAS CO	True

## **Ticket Types**

#### 

Ticket types are used by the MS811 system to automatically calculate date/time fields in accordance with MS Excavation Law.

Normal - Locate request submitted no less than 3 and not more than 10 working days prior to excavation.		
Date/Time Field	<u>Requirements</u>	
Locate By	3 working days	
Update From/To	No less than 3 working days and no more than 4 working days prior to ticket expiration	
Expires	14 calendar days	

**Short Notice** - Excavator has requested that lines be marked sooner than 3 working days. This is only a request and is not binding or mandated by law. The date/time the excavator would like to have lines located by will be listed in the Proposed Work Date field.

Date/Time Field	<u>Requirements</u>	
Locate By	3 working days	
Update From/To	No less than 3 working days and no more than 4 working days prior to ticket expiration	
Expires	14 calendar days	

*Impending Emergency* - A locate request where the circumstances are potentially dangerous to life, health, property, or the loss of customer services, which would likely develop into an emergency if excavation is not initiated sooner than permitted under the standard notification requirements. Any misrepresentation of an impending emergency excavation is a violation of the law.

Notices provided between 8:00 pm and 11:59 am			
Date/Time Field	<u>Requirements</u>		
Locate By	Excavation shall commence no less than 12 hours from notice given		
Update From/To	No less than 3 working days and no more than 4 working days prior to ticket expiration		
Expires	14 calendar days		
	Notices provided between 12:00 pm and 7:59 pm		
Date/Time Field	<u>Requirements</u>		
Locate By	Excavation shall commence no sooner than 8:00 am the next calendar day		
Update From/To	No less than 3 working days and no more than 4 working days prior to ticket expiration		
Expires	14 calendar days		

**Emergency** - A locate request involving imminent danger to life, health, or property or a customer service outage. Any misrepresentation of an emergency excavation is a violation of the law.

<u>Date/Time Field</u>	<u>Requirements</u>	
Locate By	3 working days	
Update From/To	No less than 3 working days and no more than 4 working days prior to ticket expiration	
Expires	14 calendar days	

#### \*\*\*Notes\*\*\*

- Most utility owners/operators have internal policies to locate emergency tickets sooner than required by law
- Law does not require a response time less than 3 working days
- The date/time the work is to begin will be listed in the Proposed Work Date field

**Short Notice** - Excavator has requested that lines be marked sooner than 3 working days. This is only a request and is not binding or mandated by law.

•			
<b>Date/Time Field</b>	<u>Requirements</u>		
Locate By	3 working days		
Update From/To	No less than 3 working days and no more than 4 working days prior to ticket expiration		
Expires	14 calendar days		

**Cancel Req** - The excavator has reported that the excavation previously reported will no longer be taking place and the underground utilities no longer need to be marked.

Date/Time Field	<u>Requirements</u>
Locate By	n/a
Update From/To	n/a
Expires	Immediately

**Design** - A Locate Request submitted by a professional service in preparation for bidding, preconstruction engineering, or other advance planning efforts that do not involve excavation.

Date/Time Field	<u>Requirements</u>	
Locate By	7 working days	
Update From/To	No less than 3 working days and no more than 4 working days prior to ticket expiration	
Expires	14 calendar days	

The member shall respond by one of the following methods within 7 working days:

- a) Marking their infrastructure
- b) Provide the excavator with the best available description of infrastructure in the area which may include drawings or other records maintained by the member
- c) Allow the excavator or any other authorized person to inspect or copy the drawings or other records for all infrastructure in the area

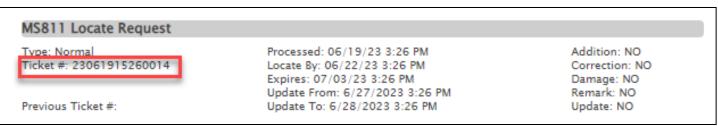
**No Response** - The utility owners/operators notified have failed to respond to the previous locate request within 3 working days.

<u>Date/Time Field</u>	<u>Requirements</u>
Locate By	2 hours
Update From/To	Same as the previous locate request
Expires	Same as the previous locate request

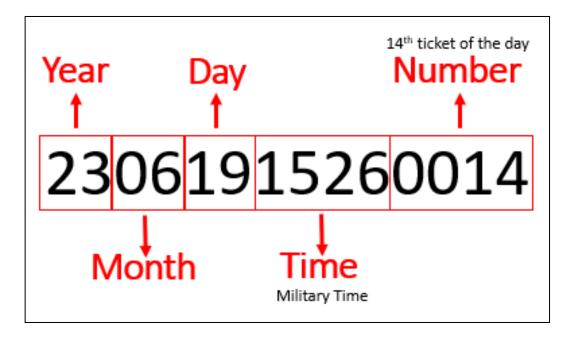
**Unmarked** - The utility owners/operators notified have responded to the previous locate request; however, the excavator has reported that there are still unmarked utilities within the reported excavation site that may belong to the utility owner or operator. This could be due to the locator's failure to mark part of the reported excavation site or due to the excavator finding an unmarked utility (active or abandoned) while excavating.

Date/Time Field	<u>Requirements</u>	
Locate By	2 hours	
Update From/To	Same as the previous locate request	
Expires	Same as the previous locate request	

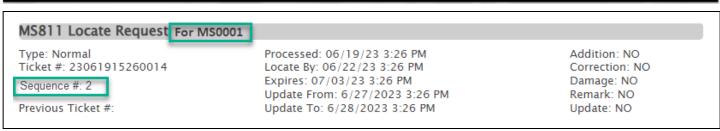
#### Ticket #



A unique ticket # is assigned to every locate request ticket. The following diagram shows how to read a ticket #.

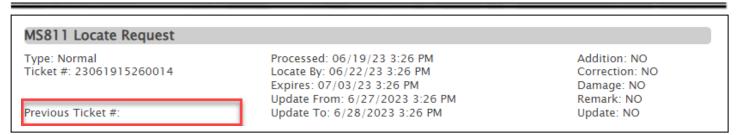


## Sequence #



This field is only displayed on the tickets transmitted to member utility companies. This information is not transmitted to the excavator because it is only relevant to the member utility companies. The sequence # lets the member know what order each ticket was transmitted to them in. The header of ticket transmitted to members also contains the dispatch code the ticket is being transmitted to.

## **Previous Ticket #**



This field is only populated when the prior ticket has been updated or modified resulting in the creation of a new ticket. It serves to keep a record of a ticket's history.

## **Processed**

MS811 Locate Request		
Type: Normal	Processed: 06/19/23 3:26 PM	Addition: NO
Ticket #: 23061915260014	Locate By: 06/22/23 3:26 PM	Correction: NO
	Expires: 07/03/23 3:26 PM	Damage: NO
	Update From: 6/27/2023 3:26 PM	Remark: NO
Previous Ticket #:	Update To: 6/28/2023 3:26 PM	Update: NO

Date/time the ticket was processed or saved in the MS811 system.

## **Locate By**

### MS811 Locate Request

Processed: 06/19/23 3:26 PM Type: Normal Ticket #: 23061915260014

Addition: NO Locate By: 06/22/23 3:26 PM Correction: NO Expires: 07/03/23 3:26 PM Damage: NO

Addition: NO

Damage: NO

Addition: NO

Addition: NO

Correction: NO

Correction: NO

Correction: NO

Update From: 6/27/2023 3:26 PM Remark: NO Previous Ticket #: Update To: 6/28/2023 3:26 PM Update: NO

Required response date/time (auto calculated).

### **Expires**

#### MS811 Locate Request

Type: Normal Processed: 06/19/23 3:26 PM Addition: NO Locate By: 06/22/23 3:26 P Expires: 07/03/23 3:26 PM Ticket #: 23061915260014 Correction: NO Damage: NO

Update From: 6/27/2023 3:26 P Remark: NO Previous Ticket #: Update To: 6/28/2023 3:26 PM Update: NO

Date/time that the locate request ticket expires (auto calculated). Tickets that have expired cannot be updated. A new locate request is required after a ticket has expired if excavation work is incomplete. All tickets expire 14 calendar days from the date/time they are processed.

### Update From & Update To

## MS811 Locate Request

Processed: 06/19/23 3:26 PM Type: Normal Ticket #: 23061915260014 Locate By: 06/22/23 3:26 PM

Expires: 07/03/23 3:26 PM Update From: 6/27/2023 3:26 PM Remark: NO Previous Ticket #: Update: NO Update To: 6/28/2023 3:26 PM

Window of time in which the locate request ticket can be updated (auto calculated). By law tickets must be updated no less than 3 working days and no more than 4 working days prior to their expiration.

### **Addition**

### MS811 Locate Request

Type: Normal Processed: 06/19/23 3:26 PM Locate By: 06/22/23 3:26 PM Ticket #: 23061915260014 Expires: 07/03/23 3:26 PM

Damage: NO Update From: 6/27/2023 3:26 PM Remark: NO Previous Ticket #: Update To: 6/28/2023 3:26 PM Update: NO

If "YES", the previous ticket has been updated with additional information (detailed information will be put in the Remarks field).

# Correction

## MS811 Locate Request

Previous Ticket #:

Processed: 06/19/23 3:26 PM Type: Normal Ticket #: 23061915260014

Addition: NO Locate By: 06/22/23 3:26 PM Expires: 07/03/23 3:26 PM Damage: NO Update From: 6/27/2023 3:26 PM Remark: NO Update To: 6/28/2023 3:26 PM Update: NO

If "YES", the previous ticket has been updated with corrected information (detailed information will be put in the Remarks field).

## Damage

#### MS811 Locate Request

Processed: 06/19/23 3:26 PM Ticket #: 23061915260014

Locate By: 06/22/23 3:26 PM Expires: 07/03/23 3:26 PM

Damage: NO Update From: 6/27/2023 3:26 PM Remark: NO Update To: 6/28/2023 3:26 PM Update: NO

If "YES", utilities were damaged during excavation.

Previous Ticket #:

Type: Normal

#### Remark

## MS811 Locate Request

Type: Normal Processed: 06/19/23 3:26 PM Ticket #: 23061915260014 Locate By: 06/22/23 3:26 PM

Expires: 07/03/23 3:26 PM Update From: 6/27/2023 3:26 PM Update To: 6/28/2023 3:26 PM

Remark: NO

Addition: NO

Damage: NO

Correction: NO

Previous Ticket #:

If "YES", a request has been made for lines to be remarked due to markings for the previous ticket have been destroyed.

## **Update**

#### MS811 Locate Request

Type: Normal Processed: 06/19/23 3:26 PM Ticket #: 23061915260014 Locate By: 06/22/23 3:26 PM

Expires: 07/03/23 3:26 PM Update From: 6/27/2023 3:26 PM

Previous Ticket #: Update To: 6/28/2023 3:26 PM

Damage: NO Remark: NO Update: NO

Addition: NO

Correction: NO

If "YES", the previous ticket is being renewed prior to expiration due to the work not being complete.

## **Response Status**

## Response Status As Of Monday, June 19, 2023 3:31 PM

As of January 1st, 2021, Mississippi Excavation Law requires that utility owners/operators report through the MS811 Positive Response Information System (PRIS) the status of the work performed. MS811 is not responsible for any damage, loss or liability that may arise due to the use or misuse of ticket response info.

Name/Code/Facilities

Responses

The Positive Response Information System (PRIS) is an online automated information system operated and maintained by MS811, which allows excavators, locators, facility owners or operators, and other affected parties to enter and/or determine the status of a locate request. The member is required by law to submit locate status information through PRIS by the required locate by date/time.

This section of the ticket contains positive response information submitted for the ticket. This information is displayed on response status emails sent to the excavator and when viewing the ticket in the web portal. This information is not displayed on the ticket transmitted to member utility companies or ticket confirmations sent to excavators.

### Name/Code/Facilities

#### Response Status As Of Monday, June 19, 2023 3:31 PM

As of January 1st, 2021, Mississippi Excavation Law requires that utility owners/operators report through the MS811 Positive Response Information System (PRIS) the status of the work performed. MS811 is not responsible for any damage, loss or liability that may arise due to the use or misuse of ticket response info.

Mame/Code/Facilities

MS 811 INC TEST

MS2222

Water, Electric, Fiber

Responses

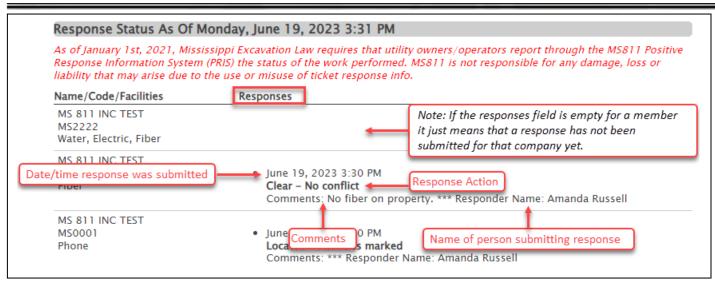
Name of the member utility company, the dispatch code, and facilities the response is being submitted for.

Some members are set up to submit a single response for all their utilities.

MS 811 INC TEST MS2222 Water, Electric, Fiber

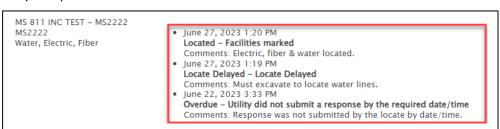
Others are set up to submit a separate response for each of their utilities.

MS 811 INC TEST MS0001 Fiber MS 811 INC TEST MS0001 Phone



Responses submitted for member utility companies.

Multiple responses can be submitted for a single member.



### **Member Responses:**

#### Located – Facilities marked

o The member utility has marked their facilities.

#### ■ Clear – No conflict

- o The member utility does not have underground lines in the excavation area.
- To prevent delays in work or possible infrastructure damage, member utilities should always confirm
  that they do not have underground lines in the excavation area before submitting a "Clear" response.

### On-Site Meeting Request – Utility is requesting to be on site during excavation

- o A representative has requested to be on-site during excavation.
- The operator may request to be present at the site upon commencement of the excavation, so long as the operator complies within 3 working days.
- MS811 will not set up meeting requests. It is the members' responsibility to contact the excavator.
- o It is recommended that a callback # be added to the comments in case the excavator needs to reach the locator after initial contact.

### Locate Delayed – Locate Delayed

- This response action should be used when a member can only locate their utilities by excavation. A delay for any other reason is not in compliance with the law.
- o It is recommended that a reason for the delay and a callback number be added to the comments.
  - E.g.: "Utility can only be located by excavation".
  - Once the infrastructure has been located, the response status must be changed to "Located".

## Located To Meter Only - Private property beyond meter not located

 Most utility companies will only mark up to their meter or the property line if there is no meter. The landowner will be responsible for locating any underground utilities beyond that point.

## **MS811 System Responses:**

### Overdue – Utility did not submit a response by the required date/time

- A response was not submitted by the date/time required by law and the member is not in compliance with MS Excavation Law.
- A response must be submitted no later than 1 hour after the <u>Locate By</u> date/time on the locate request ticket or the MS811 system will automatically post an "*Overdue*" response status.

### No Response – Utility did not submit a response before the ticket expiration

 A response was not submitted before the ticket expired and the member is not in compliance with MS Excavation Law.

- If a response is not submitted before the <u>Expires</u> date/time on the locate request ticket the MS811 system will automatically post a "*No Response*" status within the hour following the expiration of the locate ticket.
- Non-Participant Company is not currently participating in Positive Response
  - The member utility is not currently participating in the Positive Response program and is not in compliance with MS Excavation Law.
  - MS Excavation Law requires that all member utility companies submit response information to the MS811 Positive Response Information System.
  - The MS811 system will automatically post a "*Non-Participant*" response soon as a ticket is created for non-participating member utilities.

## **Company Information**

Name, address, and phone number of the company that submitted the locate request ticket.

## **Caller Information**

JOHN DOE LANDSCAPING Phone: (601) 321–1234 123 MAIN ST PASS CHRISTIAN, MS 39560 Caller: JANE DOE Phone: (601) 456–7890
Caller: IANE DOF Phone: (601) 456-7890
Email: jane.doe@gmail.com Fax:

Name, email address and phone number of the person that submitted the locate request ticket.

#### **Contact Information**

Company Information	
JOHN DOE LANDSCAPING 123 MAIN ST PASS CHRISTIAN, MS 39560	Phone: (601) 321-1234
Caller: JANE DOE	Phone: (601) 456-7890
Email: jane.doe@gmail.com	Fax:
Contact: JOHN DOE	Phone: (601) 123–4567
Email: john.doe@gmail.com	Direct: (601) 765–4321

Name, email address and phone number of the person that should be contacted if there are any questions about the locate request. The Direct # should be 1st point of contact.

### **Proposed Work Date**

Work Information

Proposed Work Date: 6/22/2023 3:30:00 PM
Work Type: LANDSCAPE
Done By: JOHN DOE LANDSCAPING
Done For: STEVE HOMEOWNER

Duration: 2 DAYS
Explosives: NO
Directional Boring: NO
White Marks: YES

Date/time the excavator would like to begin work.

## Work Type

Work Information

Proposed Work Date: 6/22/2023 3:30:00 PM

Work Type: LANDSCAPE

Done By: JOHN DOE LANDSCAPING
Done For: STEVE HOMEOWNER

State: MS

Duration: 2 DAYS
Explosives: NO
Directional Boring: NO
White Marks: YES

Address: 123 OCEAN DR

Type of excavation work being performed.

## **Done By**

#### Work Information

State: MS Address: 123 OCEAN DR

Person or company doing the excavation work. This field is often left blank unless the person or company submitting the ticket is not the excavator.

Duration: 2 DAYS

Duration: 2 DAYS

White Marks: YES

Duration: 2 DAYS

Directional Boring

White Marks: YES

Explosives: NO

Directional Boring: NO

Explosives: NO

Directional Boring: NO

Explosives: NO

#### **Done For**

#### Work Information

Proposed Work Date: 6/22/2023 3:30:00 PM

Work Type: LANDSCAPE Done By: JOHN DOE LANDSCAPING Done For: STEVE HOMEOWNER

Done For: STEVE HOMEOWNER White Marks: YES

State: MS Address: 123 OCEAN DR

Who the work is being done for.

#### **Duration**

#### Work Information

Proposed Work Date: 6/22/2023 3:30:00 PM

Work Type: LANDSCAPE

Done By: JOHN DOE LANDSCAPING Done For: STEVE HOMEOWNER

State: MS Address: 123 OCEAN DR

The estimated amount of time that the work should take to complete.

#### **Explosives**

#### **Work Information**

Proposed Work Date: 6/22/2023 3:30:00 PM

Work Type: LANDSCAPE

Done By: JOHN DOE LANDSCAPING Done For: STEVE HOMEOWNER

State: MS Address: 123 OCEAN DR

If 'YES", explosives will be used.

### **Directional Boring**

#### **Work Information**

Proposed Work Date: 6/22/2023 3:30:00 PM

Work Type: LANDSCAPE

Done By: JOHN DOE LANDSCAPING Done For: STEVE HOMEOWNER Duration: 2 DAYS Explosives: NO Directional Boring: NO White Marks: YES

Address: 123 OCEAN DR

If 'YES", directional boring equipment will be used.

#### **White Marks**

State: MS

State: MS

## **Work Information**

Proposed Work Date: 6/22/2023 3:30:00 PM

Work Type: LANDSCAPE

Done By: JOHN DOE LANDSCAPING Done For: STEVE HOMEOWNER Duration: 2 DAYS Explosives: NO Directional Boring: NO White Marks: YES Address: 123 OCEAN DR

If "YES", the excavation site will be marked with white paint, flags, etc.

# Work Location (State, County, Place)

#### Work Information

Proposed Work Date: 6/22/2023 3:30:00 PM

Work Type: LANDSCAPE

Explosives: NO Done By: JOHN DOE LANDSCAPING Directional Boring: NO Done For: STEVE HOMEOWNER White Marks: YES

County: HARRISON Place: PASS CHRISTIAN

Address: 123 OCEAN DR Nearest Intersection: TIDE LN Add'l Addresses In Dir/Inst: NO

MS811 only processes locate requests for work being done inside MS. The Place is the city, town, or community closest to the excavation site.

Duration: 2 DAYS

## **Work Location (Address)**

#### **Work Information**

Proposed Work Date: 6/22/2023 3:30:00 PM

Work Type: LANDSCAPE Done By: JOHN DOE LANDSCAPING Done For: STEVE HOMEOWNER

State: MS

County: HARRISON Place: PASS CHRISTIAN Duration: 2 DAYS Explosives: NO . Directional Boring: NO White Marks: YES

Address: 123 OCEAN DR Nearest Intersection: TIDE LN Add'l Addresses In Dir/Inst: NO

Address or street where excavation work will be done.

## **Work Location (Nearest Intersection)**

#### Work Information

Proposed Work Date: 6/22/2023 3:30:00 PM Work Type: LANDSCAPE

Done By: JOHN DOE LANDSCAPING Done For: STEVE HOMEOWNER

State: MS

County: HARRISON Place: PASS CHRISTIAN Duration: 2 DAYS Explosives: NO Directional Boring: NO White Marks: YES

Address: 123 OCEAN DR Nearest Intersection: TIDE LN Add'l Addresses In Dir/Inst: NO

Nearest intersecting road to the excavation site.

## Add'l Addresses

#### **Work Information**

Proposed Work Date: 6/22/2023 3:30:00 PM

Work Type: LANDSCAPE

Done By: JOHN DOE LANDSCAPING Done For: STEVE HOMEOWNER

State: MS County: HARRISON Place: PASS CHRISTIAN

Duration: 2 DAYS Explosives: NO Directional Boring: NO White Marks: YES

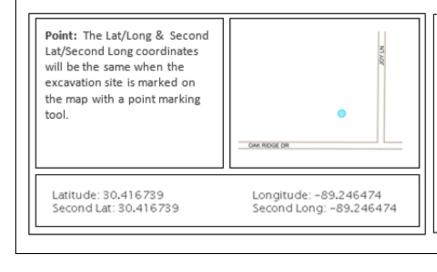
Address: 123 OCEAN DR Nearest Intersection: TIDE LN Add'l Addresses In Dir/Inst: NO

If "YES", there will be additional addresses listed in the directions/instructions field.

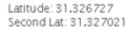
## Latitude, Longitude & Secondary Latitude, Secondary Longitude

#### Work Information Proposed Work Date: 6/22/2023 3:30:00 PM Duration: 2 DAYS Work Type: LANDSCAPE Explosives: NO Done By: JOHN DOE LANDSCAPING Directional Boring: NO Done For: STEVE HOMEOWNER White Marks: YES State: MS Address: 123 OCEAN DR County: HARRISON Nearest Intersection: TIDE LN Place: PASS CHRISTIAN Add'l Addresses In Dir/Inst: NO Latitude: 30.177999 Longitude: -89.306101 Second Lat: 30.178286 Second Long: -89.305913

These coordinates are generated from the excavation site drawn on the map when processing the locate request.



Line: When the excavation site is marked with a line marking tool, the Lat/Long coordinates are the beginning point of the line the Sec Lat/Long coordinates are the ending point of the line.



Longitude: -89.291043 Second Long: -89.290635

CE HATTIESBURG

Polygon: When the polygon marking tool is used, the Lat/Long coordinates are the bottom left corner of the polygon & the Sec Lat/Long coordinates are the top right corner of the polygon.

Latitude: 33.19502 Second Lat: 33,196244

Longitude: -89.777966 Second Long: -89.776334

## **Directions/Instructions**

### Directions/Instructions

FROM INT OF OCEAN DR & TIDE LN GO SOUTH ON OCEAN DR. 2000 FT. SITE ON RIGHT. LOCATE FRONT AND REAR OF PROPERTY.

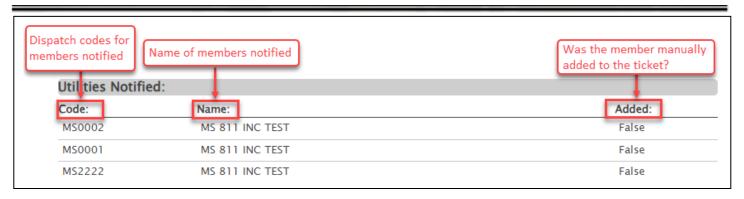
Driving directions to the job site and locating instructions.

#### Remarks



Field may contain additional instructions or information provided by the caller, or notes related to Additions, Corrections, Emergency, No Response, Remark, etc.

### **Utilities Notified**



- If **Added** is '**False**' the member is being notified because their service area intersected with the excavation area drawn on the map.
- If **Added** is '**True**' the member was not automatically selected by the system. It was manually added to the ticket because the caller indicated that the company has or may have underground utilities on or near the excavation site